

# MANHATTAN



**Advanced Property Management Software**

# Manhattan Software

The Manhattan suite of Advanced Property, Asset and Facilities Management software offers a fully integrated, high-productivity system for managing property cost-effectively, efficiently and with outstanding analysis and reporting.

Ease of use means uncluttered screen displays with drill-down to the data at a touch of a button when you need it. Context sensitive help screens are also available to guide users who are new to the system. Help levels can be geared to each operator, and powerful look-up facilities means that users can find property data based on a variety of criteria. Security and data integrity are vital components of the software.

Manhattan is easy to implement and enables the collection of data from various sources, such as spreadsheets and old databases and merge these into the Manhattan relational database. Not only does Manhattan deliver better property information, it also provides quality business information for board reporting, auditing and financial management.

With over 30 modules, Manhattan caters for all aspects of the property marketplace. Our wide range of global clients includes owners, occupiers, investors and professional property managers. Our blue-chip client base covers many sectors of the marketplace including retail, investment, banking, finance, utilities and government departments. Some of the industries that benefit from using Manhattan include: –

**Commercial Property Occupiers, Blue Chip and Multi-National Corporations** monitor and control their occupancy costs. Because Manhattan understands different currencies, and local methods of measurement, it is able to provide common benchmarking and performance analysis across the board.

**Retail Property Owners and Occupiers** can have a complete, integrated and accurate view of their property investment and management portfolio. With comprehensive logging, analysis and financial reporting functions, Manhattan provides the power to control an investment portfolio, provide for improved decision-making, and gain a competitive edge

**Property Investors and Managers** can have a complete, integrated and accurate view of their property investment and management portfolio. With comprehensive logging, analysis and financial reporting functions, Manhattan provides the power to control an investment portfolio, provide for improved decision-making, and gain a competitive edge

**Public and Private Utilities** find the flexibility of Manhattan enables them to control commercial properties, industrial locations, works depots and a myriad of other properties where regular maintenance is required.

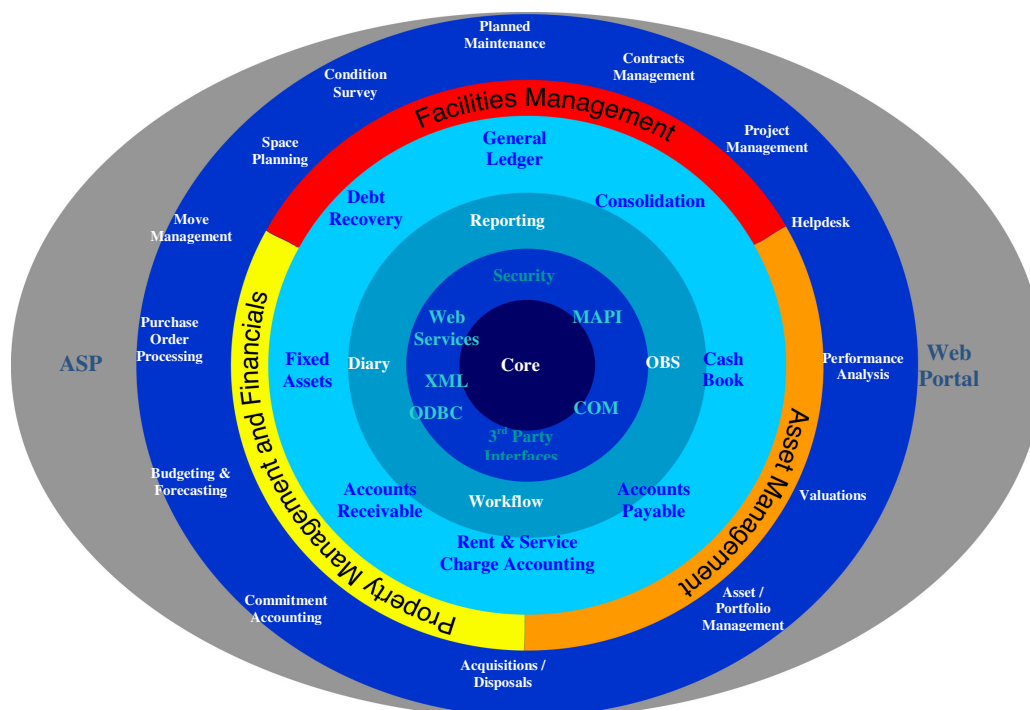
**Government at various tiers** find that Manhattan's ability to draw together many different property requirements under one comprehensive, integrated system is key to their requirements. The constant pressure on public expenditure calls for the features of Manhattan to provide exacting analysis of the cost-benefit relationship of property ownership, leasehold and short-term rental.

**Commercial and Industrial firms** find the power and flexibility of Manhattan is ideal for keeping track of their mixed portfolio of property assets, and use Manhattan to control, manage and analyse expenses



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# Manhattan Features Summary



Manhattan features cover the market for advanced Property Asset and Facilities Management, including –

## **Core Property Management and Financials**

Provides professional managing agents and facilities management organisations with the ability to deliver an enhanced level of service and performance to clients. Features include relational database, security, reporting, and connectivity through industry-standard interfaces, diary and Organisational Breakdown Structure. Financial Management modules include General Ledger, Accounts Payable, Accounts Receivable, Budgeting and Forecasting, Rent and Service Charges.

## **Asset Management**

Complete Asset Management system encompassing valuations, forecasting and performance analysis for property investors. Modules include Fixed Assets, Valuations and Performance Management.

## **Facilities Management**

Addresses the complete life cycle for large corporate and government occupiers. Functionality includes management of overall cost of occupancy, planned and cyclical maintenance, budgeting and forecasting, condition surveys, and reactive maintenance. Plus the power of an integrated Help Desk system. Also provides for Image Storage and Retrieval, CAD and GIS Integration.

... and with ease of use, tailorability, and powerful reporting capabilities across the product range.

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## Company Summary

Manhattan Asia Pacific is a subsidiary of the Raindrop Group, based in the UK. Formed in 1986, the Raindrop Group is dedicated to the global development, implementation and support of fully integrated and fully web-enabled property asset and facilities management systems. The company has a worldwide network of offices, with local experts to provide project management, systems implementation, business management and training.

The company's substantial user base of over 200 organisations, many with multiple locations, includes blue-chip clients as diverse as retail, energy, telecommunications, automotive, investment, transport, banking, finance, utilities and various tiers of government.

Offices in Australia in Sydney, Melbourne, Perth and Gold Coast.

New Zealand offices in Auckland and Wellington

International offices located throughout Europe, USA and South Africa.



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